## IDFNZ Patient Services Available to all registered patient members



## Support of patient members and families includes:

- Support visits where requested
  at home or hospital
- Information relating to specific medical conditions, treatment, welfare entitlements, advocacy and referrals to other support agencies where needed.
- Networking and connecting with other patient members
- Patient Education events
- Library service, free loan service
- Various Social events for patients (and families/ siblings) in your region

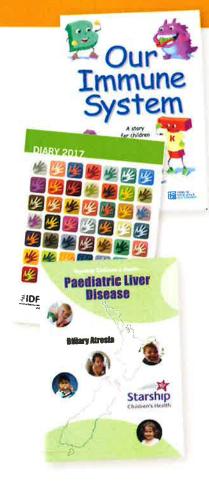


Family grants and financial assistance towards approved medical expenses; all patients can access application forms from Support staff.

## Financial assistance typically includes:

- Parking vouchers to help subsidise hospital car park expenses
- Hospital café vouchers for long stay patients
- St Johns ambulance membership assistance (when available)

- Chemist vouchers towards prescription medications (when available)
- Travel grants for family support and visitation of family members for long stay patients (liver transplant/BMT/etc.)
- Other items / assistance may be considered on a case by case basis
- Patient Education events
- Library service, free loan service
- Various Social events for patients (and families/ siblings) in your region





## Approved medical equipment and supplies can also be applied for through Support staff. Examples include:

- SCIG pump for PID patients (in conjunction with your immunology team)
- Courier service to home deliver SCIG consumables (not Plasma)
- Chiller bags for transport/ storage of SCIG supplies.
- Epipens ( must be prescribed by your GP)
- Medical diaries
- Medical bracelets ( available for purchase)





Respite care facilities are available at 4 locations in New Zealand, families can apply for holiday breaks at greatly subsidised cost. Families recovering from transplant or extended hospital admissions may receive complimentary vouchers for free stays.

- Red Beach, Auckland
- Mangawhai Heads
- Otaki Beach
- Bannockburn

The Foundation also offers up to 6 selected families Waiheke breaks each year in conjunction with Holiday Helpers Network Waiheke Island

